



We've been asked to provide new public sewerage systems in rural communities where existing private drainage systems are harming the local environment.

A new public sewer is being constructed in your neighbourhood.

We'll be providing a practical and cost-effective solution and hope you'll take the opportunity to connect to the new sewer, making your village an even better place to live and work.



'THIS SCHEME IS SUPPORTED
BY THE AGENCY AS IT ADDRESSES'
LONG STANDING ENVIRONMENT AND
AMENITY IMPACTS!

'THE AGENCY WOULD RECOMMEND HOUSEHOLDS CONNECTING TO THE NEW SEWER SYSTEM TO BE PROVIDED.'

STATEMENT FROM ENVIRONMENT AGENCY



FREQUENTLY ASKED QUESTIONS

ABOUT FIRST TIME SEWERAGE CONNECTION

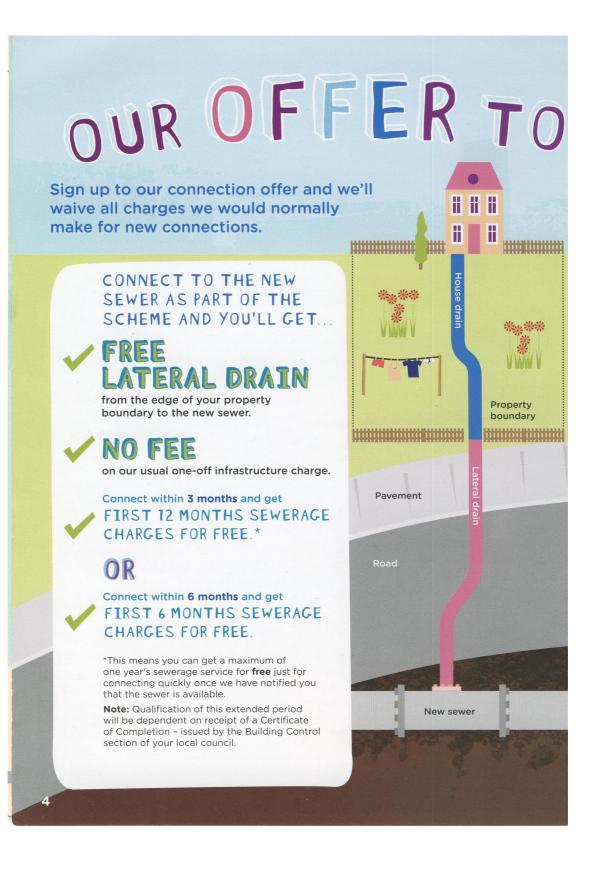
- WHY IS A NEW SEWER
 BEING PROVIDED?
- An application has been made under Section 101a of the Water Industry Act 1991 to provide a public sewerage system in your area to prevent the pollution of the local environment by poor performing private septic tanks. We have investigated the situation and agreed that a public sewer should be provided.
- WHO PAYS FOR THE CONSTRUCTION OF THE NEW SEWER
- Anglian Water, through our sewerage charges.
- WHO WILL CARRY OUT THE WORK?
- Anglian Water's partnering contractor Barhale Construction Plc.
- DO I HAVE TO CONNECT TO THE NEW SEWER?
 - No, we can't insist that you connect to the new sewer if you don't want to. Although if you do choose to connect, the benefit is that you will no longer be liable for any future operation and maintenance responsibilities assosiated with your current system. Also any limitations you may experience with your current system won't be a problem.

- WHAT HAPPENS IF I DON'T
 CONNECT TO THE NEW SEWER?
- Nothing. You will continue to use and maintain your current system as normal. However, the Environment Agency or the local authority may insist on a connection being made to the new sewer if a private system is found to be causing pollution to groundwater or to a watercourse (if the sewer is available within 30 metres of your property). This will be more expensive if done after the construction of the new sewer has been completed.
- WHO PAYS FOR CONNECTING
 ME TO THE NEW SEWER?
- There are certain costs and arrangements you will be responsible for in connecting to the new sewer. Please see page 5 'If I take up this offer, what will I pay for?'

OFFER

We understand that there will be some cost involved to you in connecting your home to the new sewer. With this in mind we have put together an offer which waivers all the usual charges we would normally make for new connections. Please turn the page to find out more.





YOU



WHAT WILL I PAY FOR?

You'll be responsible for paying and arranging the following:

- The cost of separating your surface water from your foul water (if necessary).
- The costs of laying your house drain from your property to the boundary of your land. For this work, you would normally employ a local builder.
- Making an application to the building control section of your local council for a Building Control Inspection. They will normally charge a fee.

WHAT HAPPENS IF I DON'T TAKE UP THIS OFFER?

CONNECTING YOUR PROPERTY TO THE NEW SEWER AFTER THE CONNECTION OFFER EXPIRES

If you apply for a sewer connection after the date given in the Invitation to Connect letter, we will incur additional costs for designing and retro fitting your lateral drain. So we won't be able to waive any charges and in addition to the costs of providing your own house drain to your boundary and the Building Control Inspection fee (as mentioned) you will also become responsible for:

- The one-off fixed infrastructure charge payment to Anglian Water.
- The cost of laying the public lateral drain, which is normally in the road, between the sewer and the boundary of your property. This can cost several thousand pounds.
- Sewerage service charges would start immediately upon your connection to the public sewer.

YOUR CONNECTION QUESTIONS ANSWERED

- WHAT WILL HAPPEN IF I SIGN
 UP TO THE CONNECTION
 OFFER BUT DON'T MAKE THE
 CONNECTION WITHIN
 6 MONTHS?
- A If a connection isn't made within 6 months, we will look to recover the cost of providing the lateral drain.
- WHAT SEWERAGE CHARGES WILL I PAY?
- Most properties will be charged on our standard tariff you can find the current years charges on our website anglianwater.co.uk/charges
- MOW DO I APPLY FOR THE CONNECTION OFFER?
- A Simply complete the form attached to this booklet and return it to us. No stamp is required. We will then visit you, usually during construction, to establish the best location for your lateral drain connection.
- WHAT CAN I CONNECT AND DISCHARGE INTO THE NEW SEWER?
- You can only connect your foul water system to the new sewer. This includes all the used water from your kitchen, bathroom and toilet. It doesn't include the disposal of any surface water, water from roofs or swimming pools.

- WHEN CAN MY PROPERTY
 BE CONNECTED?
- As soon as the sewer is ready, we'll write to you to say the sewer is available, and ready to connect to. We'll also remind you that the 6 month period for connection has
- WHAT DO I NEED TO DO TO CONNECT TO THE PUBLIC SEWER?
- After you have consulted with us, you should make your own arrangements to find and employ a drainage contractor or local builder to make the connection. You will need to apply for Building Regulation approval which should be done through your local council before you start any work.
- MHO CARRIES OUT *
 THE WORK WITHIN MY
 PROPERTY BOUNDARY?
- You (the property owner) are responsible for arranging and paying for all work within your property boundary. Building Regulations approval will have to be sought from your local council. They should be able to provide any help or advice you might need.
- WHY DO I NEED BUILDING REGULATIONS APPROVAL?
- Private property drainage is required to comply with the conditions of Part H1 Section 2 of the Building Regulations 2000. This requirement is managed by the Building Control Section of your local council.











WHO IS RESPONSIBLE FOR THE PIPEWORK IN THE FUTURE?

If you arrange to connect to the new sewerage system, we will be responsible for the maintenance and repair of the public lateral drain up to your property boundary. You are responsible for the pipework you have laid inside your property boundary.

WHAT ABOUT MY BUSINESS?

A If you run a business from your property which produces trade effluent (liquid waste other than domestic sewage) please contact us immediately to discuss your future disposal options.

WILL THERE BE ANY DISRUPTION?

- Unfortunately, yes there will be some disruption but we'll try to keep it to the absolute minimum
 - Vehicle access to properties will be maintained with the possible exception of when the sewer is being laid outside your property.
 - Pedestrian and emergency vehicle access will be maintained at all times.
 - Traffic mangement is likely to involve road closures (including diversions) and traffic signals.

Full details will be given before any work starts. If any special access or requirements need to be taken into account, please call our team on 01733 414460 during normal office hours.

DON'T FORGET!

Connect to the new sewer within 3 months and get your first 12 months sewerage charges

FREE



Keep your new sewer connection running as it should.

FOOD, FATS WIPES SANITARY WASTE

put down toilets and sinks build up over time and cause blockages in your sewer pipes.

Help prevent these blockages that can lead to bad smells, sewer flooding in your home and environmental pollution by:

- binning wipes (even if the packaging says they are flushable)
- putting sanitary waste in the bin
- recycling used cooking oil and food waste or place it in the bin
- using sink strainers to catch food scraps

WANT TO TALK?

If you have any questions or concerns, please call 01733 414460 during normal office hours.